

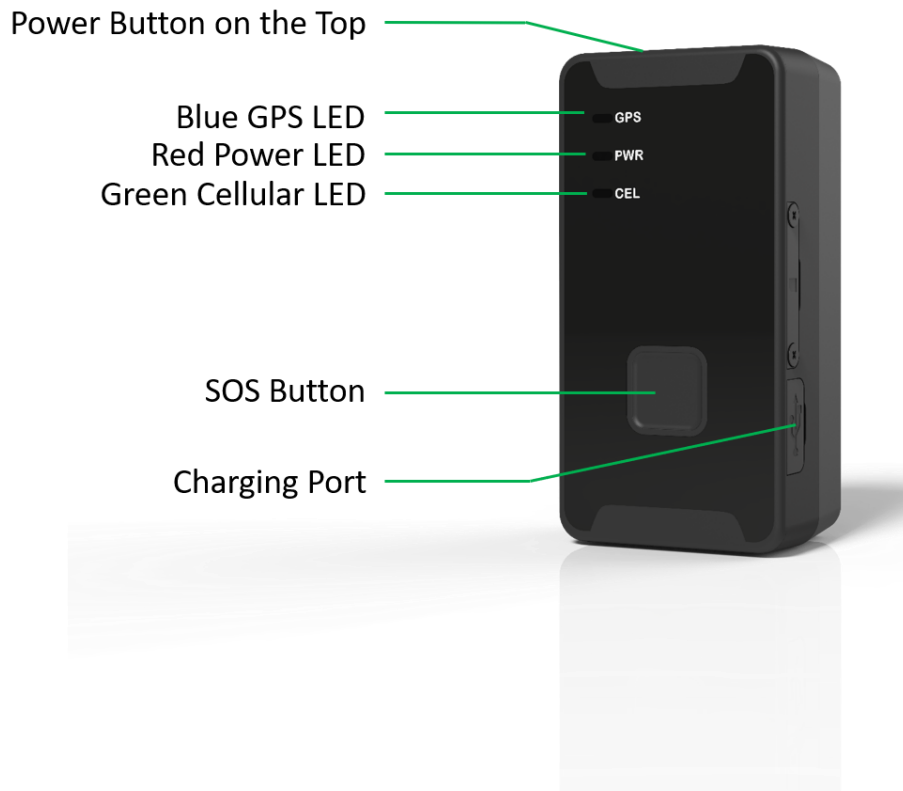
# Lumitrac Tracking Service Manual

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BASIC GUIDE OF GL300M SERIES FOR NEW  
CUSTOMERS

# Device

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- Buttons need to be long pressed to function.
- Device vibrates after long pressing Power or SOS button while the device is ON.
- This device does not have a sound system.

## Plans

\* A valid email address is required in order to create an account.

\*\* The first subscription payment must be made at the time of signing up.

<p>Monthly Auto</p> <p>USDS\$ <b>24.99</b></p> <p>Per device, per month</p> <p>30 sec Update</p> <p>Free upgrade to 10 sec update</p> <p>Real time and historical tracking</p> <p>Automatically renew every month</p> <p>Get Monthly Plans</p>	<p><b>SAVE 17%</b></p> <p>Annual Auto</p> <p>USDS\$ <b>249.99</b></p> <p>Per device, per year</p> <p>30 sec Update</p> <p>Free upgrade to 10 sec update</p> <p>Real time and historical tracking</p> <p>Automatically renew every year</p> <p>Get Annual Plans</p>	<p>Quarterly</p> <p>USDS\$ <b>89.99</b></p> <p>Per device, per quarter(3 months)</p> <p>30 sec Update</p> <p>Free upgrade to 10 sec update</p> <p>Real time and historical tracking</p> <p>No Automatically renew</p> <p>Get Quarterly Plans</p>
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# Sign up

1. Select a subscription plan at [lumitrac.com/activate](http://lumitrac.com/activate)
2. Fill in the required information and make the payment
3. Check your inbox for the activation email including first time login info
4. Reboot and place the device in an outdoor area for about 3 minutes

Dear [REDACTED]

Thank you for choosing Lumitrac!

Your tracker (IMEI [REDACTED]) has been registered in our tracking system.

To see your tracker on the map, you may login with your email and the following credential.

**If you cannot find your device on the map or it is showing incorrect locations while the LED lights are blinking, please REBOOT the device and place it in outdoor areas for ~3 minutes until its GPS LED (Blue) is stable, then check it on the map again.**

Portal: <https://web.lumitrac.com>

Email: [REDACTED]

Password: [REDACTED]

Login and Track

To activate another tracker or to cancel subscriptions, click this link below,

[https://lumitrac.\[REDACTED\]](https://lumitrac.[REDACTED])

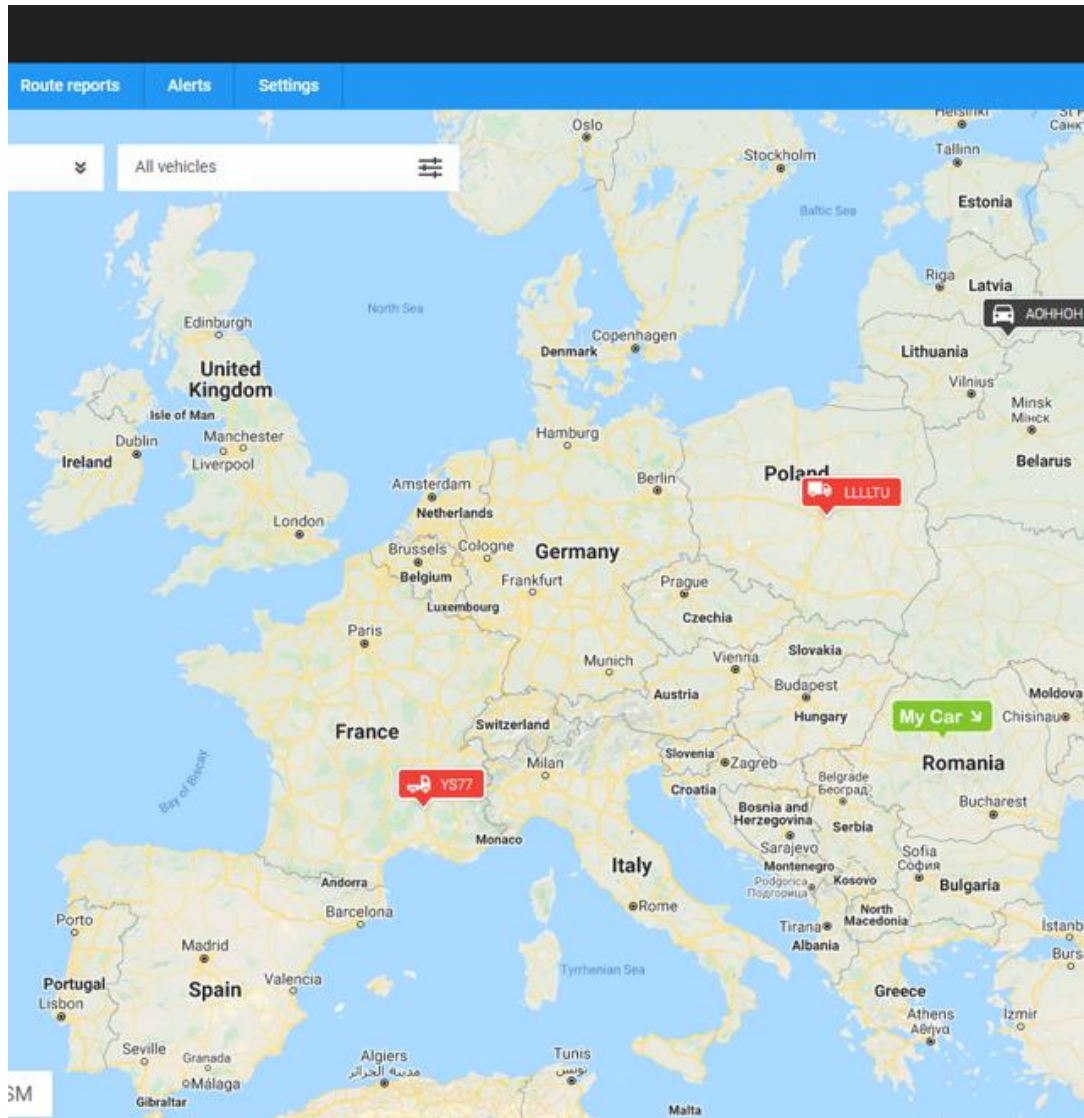
Manage Subscription

# Activation Email

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Check your inbox for an email of this kind (Title: GPS Tracker Activated)

Try both buttons(links) to visit the tracking platform and the subscription panel



# Web browser Tracking Platform

**Color Code:**

**Green:** vehicle is in motion

**Red:** vehicle stopped \*

**Black:** No data received from the device. \*\*

\* If the GPS signal of your device is blocked, it may show as red and in wrong location.

\*\* When the device is powered off or in a place without cellular signals, it appears to be black on the map. Most of the time it's just out of battery.

# Subscription Panel

Subscription Panel

Trackers Payment Cards

IMEI	Status	Set report frequency	Operations
[REDACTED]	CANCELED	Set report frequency	Activate 1
[REDACTED]	ACTIVE	2 Set report frequency	Cancel subscription
[REDACTED]	ACTIVE	Set report frequency	3 Cancel subscription

4 Activate a new tracker

1. Reactivate a device

2. Change the reporting frequency of device in motion

3. Schedule a cancelation

4. Add a new device



The default programming for the tracking device is to update every 30 seconds in motion and once per hour in stationary.



The battery life mainly depends on how often it's in motion. If you drive a lot, you'll need to charge it more frequently.



When powered ON, the Green CEL LED blinks every 3 seconds, indicating normal connection to the server.



The Blue GPS LED blinks when searching for GPS signals, and becomes stable when signals are found.



When charging, the Red PWR LED blinks until fully charged. When not charging, the Red PWR LED blinks at low battery.



When long pressing the power button to turn it off, after a vibration, the LEDs will remain blinking for 1 ~ 2 minutes. When OFF, the device has no function at all.

# Important Facts



The GPS tracking device needs to have as much access to the open sky as possible to maintain strong signals from the satellites.



When the device is indoor, most of the time it has poor GPS signals and cannot determine the accurate location.



Trackers should not be put in metal boxes or similar materials that may block its GPS signals.



The common position to place a tracker within a vehicle for best performance is door panel, cup holder, behind the windshield, behind or under the seats.

# Placement of the Device





When taking a flight, please make sure the device has been turned off.



The device is not waterproof, please avoid putting it into water.



The operating temperature range of the device is from -4°F to 131°F. (-20°C to 55°C). Severe weather/temperature may reduce the device life.



Unauthorized tracking is not allowed.

# Attention

# Hints

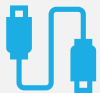
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The activation email includes a random password generated by the system. After login, it is suggested to edit the time zone, time/date format and password in the profile settings.



As a consumer level tracking device, it needs to be in outdoor area to maintain good GPS signals. If your tracker is not showing the correct location on the map after rebooting, just move it outside for ~3 minutes and it will be all good.



When you receive the device, the battery is not fully charged. It's better to charge it to full before use. It takes 6 hours to charge from 0 to 100 percent.

# Support

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- For any questions or concerns, email [support@lumitrac.com](mailto:support@lumitrac.com)